Client Categorisation Notice

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Mento Markets Ltd.
Ground Floor, the Sotheby Building,
Rodney Village, Rodney Bay, Gros-Islet,
Saint Lucia.

1. Scope of the Notice

1.1 Mento Markets Ltd. ('Mento Markets', 'us', 'we' and 'our') is required to classify each client ('Client', 'you', 'your' and 'yourself') as 'Retail, or 'Elective Professional client.
1.2 We will automatically categorise all clients as 'Retail Clients'.
1.3 If you wish to be re-categorised, then you should contact us with your re-categorisation request. We will review such request and respond appropriately.
1.4 We reserve the right to review your categorisation from time to time and re-categorise you to a different category, if necessary.
1.5 For any capitalised term, which has not been defined in the Client Categorisation Notice (the 'Notice'), please refer to Schedule A ('Glossary') of the Mento Markets 'Client Agreement'.

2. Categorisation Criteria

2.1. Categorisation criteria set by the relevant legislation (as amended from time to time) are the following:
2.2. 'Retail Client' is a client who is not an Elective Professional Client ('EPC').
2.3. 'Elective Professional Client' is a client who elects to be categorised as a professional client and who possesses the experience, knowledge and expertise to make his own investment decisions and understanding of the risks involved in those decisions. In order to be considered an Elective Professional Client, a client must complete an assessment test successfully and satisfy at least two of the following three criteria:
   a. The client works or has worked in the financial sector for at least one year in a professional position, which requires knowledge of the transactions or services envisaged.
   b. Clients may be treated as 'Elective Professionals' either after passing the Suitability Assessment, or, once they are an existing client, upon their request to be categorised as Elective Professional Clients.
   c. At registration, all clients are given the opportunity to apply for a Professional Account as an 'Elective Professional Client' depending on the outcome of the Suitability Assessment. Clients can still choose to be categorised as 'Retail Clients'.
2.4. The client has carried out transactions, in significant size, on the relevant market at an average frequency of 10 transactions per quarter over the previous four quarters;
2.5. The size of the client's financial instrument portfolio, including cash deposits and financial instruments, exceeds $500,000;

Assessment Procedure

2.6. Mento Markets may treat such clients as Elective Professionals if the clients meet the relevant criteria for 'Elective Professionals'.
2.7. In order for existing Retail Clients to be treated as Elective Professional Clients, the following procedure is followed:
   a. They must request that they wish to be treated as an Elective Professional Client,

b. Mento Markets will give them a clear written warning of the protection rights they may lose,
c. They must provide their written consent (online or via client's registered email address) to be treated as Elective Professional and confirm that they understand and are aware of the consequences of losing such protection rights afforded to Retail clients.
d. The clients must also pass an online assessment test.

2.8. The clients are requested to confirm online whether they do meet the relevant qualitative and quantitative criteria.

2.9. Once all the above processes are completed and the relevant self-certifications, confirmations and consents are provided and upon the successful completion of the test, then the client is automatically reclassified as an 'Elective Professional' client. The client is informed via email of the successful reclassification.

2.10. Mento Markets implements appropriate written internal policies and procedures to categorise Clients. Elective Professional Clients are responsible for keeping Mento Markets informed about any change, which could affect their current categorisation. Should Mento Markets become aware that the Elective Professional Client no longer fulfils the initial conditions, which made the Elective Professional Client eligible for a treatment, Mento Markets will take appropriate action.

3. Request for Different Categorisation

3.1. In accordance with the Notice, the following requests may be submitted to Mento Markets:
a. A Retail Client requesting to be categorised as an Elective Professional Client. This request will be done via Mento Markets Direct, where the client will be assessed in accordance with our policy.
b. An Elective Professional Client requesting to be categorised as a Retail Client, in which case the client will have access to trading accounts with restricted leverage as per the applicable regulations.

3.1 Mento Markets reserves the right to decline a request of a client to be treated as an 'Elective Professional Client'.

3.2 However, an Elective Professional Client may, at any time, elect to be reclassified as a retail client after providing written communication through the client's registered email address, and without penalty.

4. Update Records - Reassessment

4.1 Mento Markets is required to update and reassess the information provided by Elective Professionals to ensure that such clients can maintain their status.

4.2 In doing so, Mento Markets will request clients to update information online, on an annual basis and will reassess, on the basis of the information available (including the client's trading history) and will decide to maintain the existing status of the client or reclassify the client as 'Retail'.

4.3 Where a client will be reclassified following the reassessment, the client will be notified and be provided with adequate notice prior to effecting the change. Such notice would normally be one calendar month.

5. Protection Rights

5.1 With the exception of Margin Requirements, Mento Markets does not make a distinction between Retail Clients and Elective Professional Clients in terms of the protections afforded by the company:

a. Financial Disclosures on Promotions

Whilst Mento Markets will not be obliged to comply with any rules relating to restrictions on, and the required contents of, financial promotions directed at professional clients, all promotions and marketing communications will follow the same principle of being fair, clear and not misleading.

b. Risk Warnings

Whilst Mento Markets will not be required to provide an EPC with the written risk warnings and notice required for retail investors in relation to transactions in complex financial products, all communications from Mento Markets will contain the relevant disclaimers and risk warnings as appropriate.

c. Negative Balance Protection

Mento Markets offers Negative Balance Protection to all its clients, irrespective of their categorisation.

d. Margin Requirements

EPCs will not be restricted to the minimum margin requirement of 0.5% of the value of the CFD applicable to Retail Clients (i.e., maximum leverage of 1:500).

6. FAQs and Contact Information

6.1 Questions regarding this Notice should be addressed, in first instance, to our Customer Support Department. You may contact our Customer Support Department via e-mail at support@mentomarkets.com, or via phone on the numbers you will find on the contact section of our Website.